



Rochdale Institute

Registration No: 21432

Certificate IV in Frontline Management BSB40807

Core – (compulsory)

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| ❖ BSBMGT402A | Implement operational plan |
| ❖ BSBWOR402A | Promote team effectiveness |
| ❖ BSBMGT401A | Show leadership in the workplace |
| ❖ BSBOHS407A | Monitor a safe workplace |

Electives – (6 elective units must be selected from the elective units below)

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| ❖ BSBINM401A | Implement workplace information system |
| ❖ BSBMGT403A | Implement continuous improvement |
| ❖ BSBWOR404A | Develop work priorities |
| ❖ BSBLED401A | Develop teams and individuals |
| ❖ BSBCUS401A | Coordinate implementation of customer service strategies |
| ❖ BSBINN301A | Promote innovation in a team environment |
| ❖ BSBRSK401A | Identify risk and apply risk management processes |
| ❖ BSBPMG510A | Manage Projects |
| ❖ BSBMGT405A | Lead and facilitate off-site staff |
| ❖ BSBWOR401A | Establish effective workplace relationships |
| ❖ BSBWOR302A | Establish effective workplace relationships |